# LOGISTICS ALLIANCE (THAILAND) CO.,LTD. - Project progress work #903

Parent project # 542 (Closed): [PJ240019] CKD system for Logistics Alliance (Thailand) CO.,LTD CYLC

# Developing an Issue Resolution Process for CKD Project Customer Support.

14 Mar 2025 08:21 - Thanthima Phaengkham

Status:	Closed	Start date:	10 Mar 2025
Priority:	Normal	Due date:	11 Apr 2025
Assignee:	Thanthima Phaengkham	% Done:	100%
Category:		Estimated time:	216.00 hours
Target version:		Spent time:	40.00 hours
Finish date:	11 Apr 2025	DB skills:	Actian Zen
Programming skills:	Windows/VB	OS skills:	Windows server

### Description

Developing an Issue Resolution Process for CKD Project Customer Support.

1.CAPS System

2.PICS System

3.CYLC System

4.REPO System

5.STEP System

6.SALE System

7.Handy Terminal 7.1 Put Away

7.2 Picking

7.3 Palatizing

### History

### #1 - 14 Mar 2025 08:22 - Thanthima Phaengkham

- Status changed from New to In Progress

### #2 - 14 Mar 2025 10:43 - Thanthima Phaengkham

- Description updated

### #3 - 21 Jul 2025 08:08 - Thanthima Phaengkham

- % Done changed from 20 to 100

# #4 - 21 Jul 2025 08:38 - Thanthima Phaengkham

- Status changed from In Progress to Confirmation request
- Finish date set to 11 Apr 2025

### #5 - 04 Aug 2025 07:27 - Kittisak Isarapongporn

- Status changed from Confirmation request to Close request

# #6 - 17 Nov 2025 14:30 - Siriwilai Chaiwattanaphon

- Status changed from Close request to Closed

20 Dec 2025 1/1