## Asian Stanley. International Limited - Problem-Bug #254

Parent project # 560 (Closed): [PJ230033]Label printing system concept1

### Found a problem with data not being sent for printing, duplicate lot no.

21 Nov 2023 17:45 - Soraya Norasing

Status: Start date: 21 Nov 2023 Closed **Priority:** Due date: Normal 23 Nov 2023 % Done: Assignee: Soraya Norasing 100% Category: **Estimated time:** 16.00 hours Target version: Spent time: 18.00 hours Finish date: 29 Nov 2023 DB skills: **Programming skills:** OS skills:

### Description

- 1. Order to print but data not being sent for printing makes it unable to print.
- 2.Order printing at Menu defective label When I come to order printing at Menu Taping label Duplicate lot number.
- 3. The balance label has no specified rank. (The customer did not inform the details.)

### History

## #1 - 21 Nov 2023 17:49 - Soraya Norasing

- Tracker changed from Project progress work to Problem-Bug
- Status changed from New to In Progress
- % Done changed from 0 to 10

Give advice to customers, investigate problems, find causes.

### #2 - 22 Nov 2023 22:04 - Soraya Norasing

- % Done changed from 10 to 60

### BUG [lists edited successfully]

"Problem"

1. Duplicat lot no.

2.problem with data not being sent for printing.

#### "Cause"

1. Order printed labels together with the same machine from different menus

between Defective label menu with Taping label.

Because the Defective label menu generate lot no --> take photo --> insert lot no.

This allows the system to retrieve the original lot number that has not been updated.

2.Still don't know what the real cause is.

#### "Solution"

- 1.change work flow from generate lot no --> take photo --> insert lot no. to generate lot no --> insert lot no.--> take photo
- 2. Check information before sending it for printing.
- If found to be blank Will notify you to make a new transaction.

### other lists edited successfully

- 1. Check the printed quantity so that it is not blank or 0.
- 2.Defective label menu show the QTY/REEL and can be edited

## Change format balance label

Haven't fixed it yet, waiting to finalize details with the customer.

### #3 - 29 Nov 2023 21:02 - Soraya Norasing

- File v1.2.1.zip added
- File app-release-v1.2.1.apk added
- Status changed from In Progress to Confirmation request
- % Done changed from 60 to 100
- Finish date set to 29 Nov 2023

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- -modify format balance label
- -modify template label
- -edit api
- -test handy app and test windows app (report & impport item master)

# #4 - 29 Nov 2023 23:09 - Kittisak Isarapongporn

- Status changed from Confirmation request to Close request

## #5 - 02 Dec 2023 10:09 - Ryo Nozaki

- Status changed from Close request to Closed

## #6 - 04 May 2024 16:22 - Ryo Nozaki

- Project changed from 30 to Asian Stanley. International Limited
- Parent task set to #560

## **Files**

1700561067160.jpg	119 KB	21 Nov 2023	Soraya Norasing
1700563281218.jpg	163 KB	21 Nov 2023	Soraya Norasing
S11124817.jpg	428 KB	21 Nov 2023	Soraya Norasing
app-release-v1.2.1.apk	9.33 MB	29 Nov 2023	Soraya Norasing
v1.2.1.zip	24.4 MB	29 Nov 2023	Soraya Norasing

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